

GSGA's Navratri 2019 Terms & Conditions

Privacy Policy

The data that we collect during ticketing will not be shared with any third party. GSGA will use the data to plan future events. We will not spam your email address but will send GSGA related emails and updates few times a year. We do not store any of your credit card or paypal account information ever.

Name on the ticket & ID

GSGA is implementing QR code-based technology for ticketing this year. Each ticket is tied to an individual. For everyone above 18 years, the name on the ticket/badge and your ID should match to enter the arena. Please have your ID available at the gate along with your ticket/badge.

Refunds and Exchanges

Please review your tickets carefully, including date and location of the event before completing your transaction. Tickets are non-refundable and non-transferable. All sales are final.

Order Confirmation

After your purchase, you will receive an email from Oveit, our ticketing platform, with subject "Austin Navratri 2019 Order Confirmation". If you do not receive your tickets at the email you provide at checkout please check your spam folder before contacting us at gsganavratri2019@gmail.com. We are here to help. The email will contain links to download your personalized badges for the event. Please have your badge and ID ready for inspection at the gate. Each person above 18 years will require a valid ID to enter. For security reasons, the name on the entry badge and on your ID should match to enter the complex.

Pricing and Other Errors

If the amount you pay for a ticket is incorrect regardless of whether because of an error in a price posted on this Site or otherwise communicated to you, or you are able to order a ticket before its scheduled on-sale or presale date or you are able to order a ticket that was not supposed to have been released for sale, then we will have the right to cancel that ticket (or the order for that ticket) and refund to you the amount that you paid. This will apply regardless of whether because of human error or a transactional malfunction of this website or other TicketWeb operated system.

Number of Member Tickets or "Member Ticket Limits"

When purchasing tickets, a GSGA Member is limited to only 4 Member Tickets each day (also known as a "ticket limit"). The ticket limit is applicable across all kinds of tickets (season pass, weekend pass, and 1-day pass). We have enforced the restriction during the purchase process but even if someone hacks into buying more member tickets per day, the committee will cancel the tickets post purchase. So please respect the honor code and avoid difficult conversations. This policy is in effect to discourage unfair ticket buying practices. We reserve the right to cancel any or all orders and tickets without notice to you if you exceed the posted limits. While buying member tickets please provide the correct GSGA Membership email address. If the email address does not match with your membership record then those member tickets will be cancelled. There is no limit on number of Guest Tickets purchase.

We understand that some member families have more than four members in family. Please purchase the four Member Tickets for the days you plan to attend and email us at gsganavratri2019@gmail.com to request for additional member ticket providing these details: Day, Type of Ticket, Name, Age, Relationship to Member. We will review the case and reserve the right to approve additional family member tickets.

Multiple Browser Windows or Browser Back Button Navigation

When ordering tickets online with us, please ensure you are looking for tickets and placing an order using only one browser window. Looking up tickets using multiple browser windows could result in losing your tickets or timer expiration.

When ordering tickets do not use the browser back button for navigation. It may lock you out or apply stringent ticket limits.

Re-Sale Restrictions

Tickets are non-transferable and can be used only by the named person on the day it is valid. Ticket may not be used for any advertising or promotion purposes. We reserve the right to cancel accounts or refuse to sell tickets to any individual who has engaged in the sale of counterfeit tickets or the unlawful re-sale of or unauthorized promotional use of tickets.

Limitations of Liability

There are certain risks inherent in attending any event, such as Navratri. You voluntarily assume all risks and danger incidental to the event for which the ticket is issued, whether occurring before, during or after the event, and you waive any claims for personal injury or death against the Service, management, facility, GSGA, participants, and all of their respective parents, affiliated entities, agents, officers, directors, owners and employees on behalf of yourself and any accompanying minor. Some of these risks include slipping on the floor, and getting hurt with a Dandia, etc. Spectators must also be aware of the people around them. In the event you are hurt or believe there is a security issue, please contact an usher or GSGA organizing committee.

Proper Conduct

All attendees must conduct themselves properly at an event. Please be considerate to the community and clean up after yourself. The venue operator and/or the event producer shall have the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct management deems disorderly or improper, who uses inappropriate, vulgar or abusive language, who fails to provide proper identification, or who fails to comply with any other venue or event rules adopted by the venue operator or the event producer. Since Navratri is a religious event, consumption of liquor is not allowed on the premise. Please refrain from consuming liquor right before the event too. Breach of these terms or rules could result in the termination of your right to attend the event without refund.

Recording/Photography Restrictions

You grant permission to GSGA, its related entities, the venue owner and/or operator and the performing artist, team or other event producer to use your name, image, likeness, sounds in any audio, video, or photographic display or other transmission, exhibition, publication or reproduction made of, or at, the event (regardless of whether before, during or after play or performance) for any purpose, in any manner, in any medium now known or hereafter developed, without further authorization from, or compensation to, you or anyone acting on your behalf.

No Expectation of Privacy during the event

You agree that the event for which you purchase tickets is a public event, that your appearance and actions inside and outside the venue where the event occurs are public in nature, and that you have no expectation of privacy with regard to your actions or conduct at the event.

Adhere to Terms & Conditions of the Facility

You agree that you will adhere to the terms and conditions of the Round Rock Sports Complex and will not abuse any of the items in the facility.